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energynotes

Budget-saving energy solutions



If the nation's economic challenges hit close to home, one way to ease the stress is to trim household expenses. SDG&E® offers options that can help you take control of your energy use and manage your monthly bill.

"We understand that household budgets are being squeezed and customers are worried," says Debra Reed, SDG&E president and chief executive officer. "We encourage customers to use SDG&E programs and services that can assist in saving energy and money."

For example, SDG&E offers a free energy-saving kit* that will help you conserve water and the energy used to heat water. The kit contains a low-flow showerhead plus faucet aerators for your kitchen and bathrooms. Request one online at www.sdge.com/energykit or by calling SDG&E's Energy Information Center at 1-800-644-6133.

Additional energy- and money-saving resources include:

- A do-it-yourself home energy use survey, providing a customized report with energy-saving recommendations (see www.sdge.com/homeanalysis).
- Energy conservation brochures and fact sheets, such as "Your Energy Costs: A Room-By-Room Guide" (see www.sdge.com/forms).
- Discounts on gas and electric bills, free energy-saving home improvements, and temporary bill payment assistance for customers with limited income or special needs (see "Assistance for people in need" on back page).



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- Debra Reed
SDG&E President and
Chief Executive Officer

For customers wanting a more predictable energy bill, the Level Pay Plan is an easy solution (see www.sdge.com/levelpay). Rather than a bill that fluctuates from month to month, yours can be set to average out the highs and lows, making budgeting easier.

To learn more about how SDG&E can help you save energy and money, visit www.sdge.com/extrahelp or call 1-800-411-SDGE (7343).

NOTE: These programs are funded by California utility customers and administered by SDG&E under the auspices of the California Public Utilities Commission.

*Limited to one kit per household.

TIMELY TIP

Having trouble paying your SDG&E bill? Avoid interrupted service and reconnection charges by calling 1-800-411-SDGE (7343) to make payment arrangements before the past-due notice expires.

Assistance for people in need

Do you have limited income or special needs? You may qualify for assistance, such as:

- **A 20% discount** on your monthly SDG&E bill when your income falls within certain guidelines or you participate in certain public assistance programs.
- **Free energy-saving home improvements**, such as home weatherization and energy-efficient lighting and appliances.
- **Help paying your SDG&E bill** when you're experiencing temporary financial hardship and are not eligible for state or federal assistance.
- **Bill payment reminders** from a friend, relative or community agency that you've designated to receive copies of your SDG&E bills and any past-due or shut-off notices.

For details, visit www.sdge.com/assistanceservices or call SDG&E at **1-800-411-SDGE (7343)**. For speech- or hearing-impaired customers, TDD/TTY is available at **1-877-889-7343**.



SDG&E offers discounts, home improvements and other types of assistance to qualified customers.

SDG&E ofrece descuentos, mejoras para el hogar y otros tipos de asistencia a clientes que reúnen los requisitos.

Asistencia para personas necesitadas

¿Tiene usted un ingreso limitado o necesidades especiales? Tal vez reúna los requisitos para recibir asistencia, tal como:

- **Un 20% de descuento** en su factura mensual de SDG&E cuando su ingreso es dentro de ciertos lineamientos o participe en ciertos programas de asistencia pública.
- **Mejoras gratuitas que ahorran energía en el hogar**, tales como preparar una casa contra la intemperie y tener iluminación y aparatos domésticos eficientes en energía.
- **Ayuda para pagar su factura de SDG&E** cuando esté pasando por dificultades financieras temporales y no reúna los requisitos para obtener asistencia estatal o federal.
- **Recordatorios para que pague su factura** por parte de un amigo, pariente o agencia comunitaria que haya designado para que reciba copias de sus facturas de SDG&E y cualquier notificación de pago vencido o suspensión del servicio.

Para detalles, visite www.sdge.com/lang/sp/assistServices_sp.shtml o llame a SDG&E al **1-800-311-SDGE (7343)**. Para clientes con problemas auditivos o del habla, hay TDD/TTY a su disposición en el **1-877-889-7343**.

Save money on energy for medical conditions

SDG&E offers additional allowances of natural gas and electricity at the lowest rates for people who have a physician-certified medical need for home heating, air conditioning or life-support equipment. If you or someone in your household has a special medical condition, call **1-800-411-SDGE (7343)** to request a medical baseline application or get it online at www.sdge.com/medical.