



Here for you, every day.™

Warm up to winter with a furnace safety checkup



Heat your home safely and efficiently this winter. Start by scheduling an annual checkup of your gas furnace. Call SDG&E at 1-800-411-7343 or a licensed heating contractor.

▶ TIMELY TIP

Home heating is likely to be your number-one energy expense in the winter. Learn what steps you can take to help keep heating costs down at sdge.com/winter. You'll find seasonal tips on energy conservation as well as safety.

Comfort and safety go hand in hand when you take good care of your natural gas appliances – and SDG&E® can help.

“With winter approaching, it’s time to focus on your furnace,” says Debra Reed, SDG&E president and chief executive officer. “We can send a service technician to check and adjust your gas furnace for proper operation, and relight the pilot light, if need be. With an annual checkup and proper maintenance, your furnace can run safely and efficiently, helping you protect your family and your pocketbook.”

A licensed heating contractor can provide this service as well. To schedule a gas furnace inspection with SDG&E, call **1-800-411-7343** and have your SDG&E account number ready to enter when prompted.

You may request other gas safety services, too. For example, SDG&E will:

- **Test for carbon monoxide**, a colorless, odorless gas that may form if a natural gas appliance is improperly installed, poorly maintained or misused. Carbon monoxide can cause nausea, drowsiness, flu-like symptoms and even death.
- **Investigate possible gas leaks.**
- **Provide gas shut-off and turn-on** services as required for fumigation jobs.
- **Mark appliance controls** for easier use by people with limited eyesight or blindness.
- **Mark where utility-owned lines are buried** when you call 811 (Underground Service Alert) at least two workdays before digging so you can avoid the dangers – and costs – of damaging underground utilities.



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– Debra Reed
SDG&E President and CEO

For more information and tips about gas safety, visit sdge.com/safety or call **1-800-411-7343**. SDG&E representatives are available 24 hours a day to assist you.

Kit helps you save energy, water and money

SDG&E offers a complimentary Home Energy & Water Savings Kit that makes it easy for you to save energy, water and money. It's good for the environment, too.

The kit includes three faucet aerators and a low-flow showerhead. These easy-to-install devices allow air to enter into the water stream, maintaining a high-pressure flow while reducing water use up to 11%. With less water to heat, you can lower your monthly energy bill.

To order your free kit, visit sdge.com/energykit, or call SDG&E's Energy Information Center at **1-800-644-6133**.*

***NOTE:** This offer ends on Dec. 31, 2009, and is subject to change. Limit one kit per household served by SDG&E. Allow six to eight weeks for delivery. This program is funded by California utility customers and administered by SDG&E under the auspices of the California Public Utilities Commission.



A low-flow showerhead and three faucet aerators are included in the Home Energy & Water Savings Kit offered at sdge.com/energykit.

What to do if you suspect copper grounding is gone

If the **grounding electrode conductor (GEC)** is missing from your home's electric grounding system, it may cause injury and possibly death under certain conditions. That's because electricity seeks a path to ground, and grounding systems may help you avoid being in that path. The GEC is a required part of the electric wiring on the customer's premises and is sometimes stolen for its copper value.

Customers are responsible for maintaining their electric systems to comply with applicable codes and to receive energy safely. If you believe that your electric system has been compromised due to the theft of the GEC, you should have a licensed electrician inspect your electric system and, if needed, make repairs. You may also call SDG&E at **1-800-411-7343** to report the missing GEC or request help in confirming its presence or absence. For more electric safety information, visit sdge.com/safety/electric.

Want to help the Golden State go green?

The California Energy Commission (CEC) welcomes donations to the state's Renewable Resource Trust Fund. You may make a voluntary contribution at any time by enclosing a check payable to "Renewable Resource Trust Fund" – along with this article – in the same envelope as your SDG&E bill payment. SDG&E will then forward your check to the CEC.

Donations support the CEC's Renewable Energy Program, which helps stimulate the growth of "green" energy production based on solar, wind, geothermal, biomass and other renewable technologies. Contributions are not tax deductible. For more information, call the CEC at **1-800-555-7794** or visit www.energy.ca.gov/renewables/history.html.