

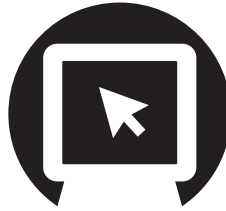
My Energy Center is here!

SDG&E's My Account has transitioned to My Energy Center. This safe and secure portal makes it easy to manage your energy use and costs.

While My Energy Center is an upgrade, the security and convenient features and services you know from My Account remain intact - like viewing and paying your bill, Auto Pay, paperless billing and scheduling services online or in the app.

Working with the region's two Community Choice Aggregators (CCAs) - Clean Energy Alliance (CEA) and San Diego Community Power (SDCP) - My Energy Center features a new level of transparency to help you better understand your bill and manage your energy use.

Check out the new site at MyEnergyCenter.com.



Keep your cool in the heat

Record-breaking heat waves are the new norm. Extreme heat events in the US are expected to become even more common and severe. Here are a few ways to stay cool while reducing your energy use at home.



- 1. Chill out at a Cool Zone.**
Find one near you at sdge.com/Cool-Zones.
- 2. Your stove and oven can give off a lot of heat so grill outdoors or make meals that don't require heat like sandwiches and salads.**
- 3. Run heat-generating appliances like the dishwasher before 4 p.m. or after 9 p.m. when electricity costs less.**
- 4. Ceiling and portable fans can help circulate air and reduce the need for A/C. Remember to turn them off when leaving a room. Fans cool people, not rooms. You can also put a bowl of ice in front of a fan to create a cool breeze.**

- 5. Set the thermostat to 78°F when home and higher when away, if possible. Consider using a programmable thermostat to automate temperature adjustments.**
- 6. Keep blinds and curtains closed during the hottest parts of the day to block out direct sunlight and reduce indoor temperatures.**
- 7. Close vents in unused rooms that are not in use to direct airflow to occupied areas.**
- 8. Seal drafts by using draft stoppers or rolled-up towels under doors and windows to block hot air from coming in.**
- 9. Don't forget about your pets.**
When outdoors, carry water for your fur baby, try to stay in the shade and keep their paws off hot asphalt and other hot surfaces. At home, put ice cubes in their water bowl.

For more cool tips, visit sdge.com/MyEnergy.

Contact 811 before you dig - it's free

Gas pipelines may be located anywhere, including under streets and sidewalks.

You most likely have utility-owned pipelines underground on your property, possibly just inches below the surface. Excavation, demolition and other forms of digging are a major cause of pipeline damage. **It's important to know where they are before you begin any type of digging.**

Whether you're planning on building a major development or landscaping your yard, take three steps to protect your safety and the safety of those around you:

- 1. Mark out** the proposed excavation with white paint or flags.
- 2. Contact DigAlert at 811 or digalert.org** at least two working days before you dig (not including the day of notification). DigAlert will arrange for buried utility-owned lines to be located and marked. This service is free.
- 3. Make sure any contractor you hire contacts DigAlert** to have utility-owned lines marked before any digging takes place.



Please be aware that SDG&E does not mark customer-owned gas lines. These typically run from the meter to your gas equipment and/or appliances. You will need to call a qualified professional to mark and maintain your gas lines. Learn more at sdge.com/your-gas-lines.

Pipeline maintenance and your safety



SDG&E pipelines deliver natural gas to approximately 863,000 residential and business customers. We routinely perform pipeline safety tasks - including patrolling, testing, repairing and replacing pipelines - and have ongoing technical training and testing for employees. Our integrity management plans outline our ongoing safety and maintenance activities and are available for review.

How to recognize a pipeline leak

Be alert to signs you may see, hear or smell when there is a natural gas leak:

SEE

If you see a damaged connection to a natural gas appliance, dirt/water blowing into the air, dry patch of grass, fire or explosion near a pipeline.

HEAR

If you hear unusual sounds like hissing or whistling.

SMELL

If you smell the distinctive odor* of natural gas.

*Some people may not be able to smell the odor of natural gas due to a weak sense of smell, becoming used to a smell after long exposure to it or another odor is masking it. Certain conditions in pipe and soil can cause odors to fade.

How to locate major pipelines near you

Pipeline markers indicate the locations of most major pipelines near you. Since most pipelines are buried underground, pipeline markers are intended to let you know the approximate locations of major pipelines and include our emergency number. **However, markers don't indicate the depth or number of pipelines in the area or their exact locations.**

We also provide an online map that shows the location of our transmission and higher-pressure distribution pipelines.

Access our online map at: sdge.com/gas-pipeline-map.

You can view the location of all transmission pipelines in the United States through the National Mapping System at <https://pvnpm.phmsa.dot.gov/PublicViewer/>.



MONTHLY ENERGY TIP

Precool your home before 4 p.m. Take advantage of lower-priced energy by setting your A/C between 68° and 74° F before 4 p.m. During on-peak hours of 4 p.m. to 9 p.m., adjust your thermostat to 78°, health permitting.

Cut energy costs with our Vampire Energy Calculator

Did you know that your toaster or printer can use energy and drive up your bill even when you're not using them? Unused electronics and appliances that are left plugged in can silently consume energy throughout the day. This Vampire energy, also known as standby or phantom energy, sucks up energy and wastes money.

Now we have a way to help you avoid these extra costs. Our Vampire Energy Calculator helps you identify and eliminate energy vampires. Armed with this knowledge, you can get in the habit of unplugging these energy vampires when you're not using them.

Visit sdge.com/MyEnergy to try the Vampire Energy Calculator today and start saving!



What to do if you suspect a natural gas leak

If you smell a natural gas odor, hear the sound of natural gas escaping or see other signs of a leak:

IMMEDIATELY EVACUATE the area and, from a safe location, call **911** and SDG&E® at **1-800-611-7343**.

DON'T smoke or light a match, candle or other flame.

DON'T turn electrical appliances or lights on or off, operate motorized equipment or vehicles or use any device that could cause a spark.

DON'T attempt to control the leak or repair a damaged pipe or meter. Natural gas leaking from a plastic pipe can create static electricity that can ignite natural gas.



Cómo reconocer una fuga de gas en una tubería

Mantente alerta a las señales que puedes ver, escuchar u oler cuando hay una fuga de gas natural:

VER

Si ves una conexión dañada en un electrodoméstico de gas, tierra o agua saliendo hacia arriba, un parche de césped seco, fuego o una explosión cerca de una tubería.

ESCUCHAR

Si escuchas ruidos raros, como un silbido o un siseo.

OLER

Si hueles ese olor característico del gas natural.*

*Algunas personas no pueden detectar el olor del gas natural debido a un olfato débil, por acostumbrarse al olor tras mucho tiempo de exposición o si otro olor lo está tapando. Ciertas condiciones en las tuberías y el suelo también pueden hacer que el olor se desvanezca.

REPORTA cualquier daño a las tuberías llamando de inmediato a SDG&E al **1-800-311-7343**. Incluso un rasguño, raspón o golpe leve puede dañar la tubería o causar una fuga peligrosa en el futuro.

LLAMA al 9-1-1 inmediatamente después de evacuar el área si el daño provoca una fuga de gas natural que pueda poner en riesgo vidas, causar heridas o dañar propiedad.

Llama al 811 antes de excavar - es gratis

Las tuberías de gas pueden estar en cualquier lado, incluso debajo de las calles y las banquetas. Es muy probable que haya tuberías subterráneas de empresas de servicios en tu propiedad, tal vez solo a unas cuantas pulgadas bajo tierra. Cavar, demoler o cualquier forma de excavación es una de las principales causas de daños a las tuberías. **Por eso es importante saber dónde están antes de empezar cualquier trabajo.** Ya sea que estés planeando construir algo grande o solo mejorar tu jardín, sigue estos tres pasos para proteger tu seguridad y la de los demás:

- 1. Marca** la zona de excavación con pintura blanca o banderitas.
- 2. Comunícate con DigAlert llamando al 811 o entrando a digalert.org** al menos dos días

hábiles antes de cavar (sin contar el día que avisas). DigAlert se encargará de localizar y marcar las líneas subterráneas de las empresas de servicios. Este servicio es gratis.

- 3. Asegúrate de que el contratista que contrates también se ponga en contacto con DigAlert** para marcar las líneas de las empresas de servicios antes de excavar

Ten en cuenta que SDG&E no marca las líneas de gas que son de propiedad del cliente. Estas líneas, generalmente, van desde el medidor hasta tu equipo o electrodomésticos de gas. Deberás llamar a un profesional calificado para que marque y mantenga tus líneas de gas. Más información en sdge.com/your-gas-lines.

Acceso libre a las tuberías

Usamos herramientas de seguridad avanzadas para revisar el estado de las tuberías y garantizar que se mantengan seguras. Para hacer estas inspecciones importantes, SDG&E necesita tener acceso a sus tuberías. El área alrededor de nuestras tuberías debe estar libre de arbustos, árboles, cercas y otras estructuras.

Solo usa herramientas a mano

No olvides usar una herramienta manual dentro de 24 pulgadas de cada línea marcada para exponer con cuidado la ubicación exacta de todas las líneas antes de meter una pala o usar cualquier equipo de excavación eléctrica en esa zona.

Qué hacer si sospechas una fuga de gas natural

Si hueles gas natural, escuchas gas escapándose o ves otras señales de una fuga:

EVACÚA el área de inmediato y, desde un lugar seguro, llama al **911** y a SDG&E® al **1-800-611-7343**.

NO fumes ni enciendas cerillos, velas o cualquier llama.

NO enciendas ni apagues electrodomésticos o luces, no operes equipos motorizados o vehículos, ni cualquier dispositivo que pueda generar una chispa.

NO intentes controlar la fuga o reparar una tubería o medidor dañado. El gas natural que sale de una tubería de plástico puede generar electricidad estática, que podría encender el gas.

Mantenimiento de tuberías y tu seguridad

Las tuberías de SDG&E entregan gas natural a aproximadamente 863,000 clientes residenciales y comerciales. Realizamos tareas de seguridad en las tuberías de manera rutinaria, como patrullar, probar, reparar y reemplazar tuberías, y también tenemos entrenamiento

técnico constante para nuestros empleados. Nuestros planes de manejo de integridad describen nuestras actividades de seguridad y mantenimiento, y están disponibles para revisión.