

# WILDFIRE SEASON IS HERE

PREPARE YOUR HOUSEHOLD NOW



# OUR COMMITMENT IS TO YOUR SAFETY

Increasingly, California and the western region of the US are experiencing more frequent and severe wildfires. The safety of our customers, employees and the communities we serve is our core value, and why we continue to improve and strengthen our existing equipment and structures.



MORE THAN

**100**

cameras monitor weather and fires.



MORE THAN

**220**

weather stations provide readings of wind speed, humidity and temperature.



MORE THAN

**1,500**

miles of power lines strategically undergrounded.



MORE THAN

**480,000**

trees have been inspected and trimmed near SDG&E® power lines.



MORE THAN

**20**

drones conduct year-round aerial inspections of power and gas lines.



**5**

helicopters to help with wildfire safety and patrolling electrical lines.



**We don't stop there.** If dangerous conditions are present, we may shut off power as a last resort to keep you and your community safe. This is called a **Public Safety Power Shutoff (PSPS)**.

# WHAT IS A PUBLIC SAFETY POWER SHUTOFF?

SDG&E monitors high-fire-risk conditions. These include, but are not limited to:



**HIGH WINDS**  
(Including Red Flag warnings)



**LOW HUMIDITY**



**DRY VEGETATION**  
that could serve as fuel



**FIRE THREAT**  
to electric infrastructure



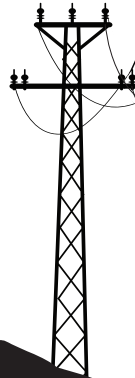
**ON-THE-GROUND OBSERVATIONS**



**PUBLIC SAFETY RISK**











If dangerous conditions are present, we may shut off power as a last resort to keep you and your community safe.



To learn more about Public Safety Power Shutoffs, visit [sdge.com/wildfire-safety](https://www.sdge.com/wildfire-safety).

# HOW IS A PUBLIC SAFETY POWER SHUTOFF DETERMINED?

## Public Safety Power Shutoff Process

7-10 days ahead	3-6 days ahead	2 days ahead	1 day ahead	Day of Power Shutoff	CRC open	Safety inspections	Power restored
 <p>When forecasts indicate the potential for fire conditions, SDG&amp;E monitors weather to assess potential impact.</p>	 <p>SDG&amp;E Meteorology Team refines fire weather forecasts accordingly.</p>	 <p>Communication starts with customers affected by a possible Public Safety Power Shutoff including State, County, City, Critical Customers and Medical Baseline Customers.</p>	 <p>Continued monitoring, communications and coordination with Public Safety Partners and communities impacted by weather conditions.</p>	 <p>Continue notifying all affected customers, including State, County, City, Critical Customers and Medical Baseline Customers.</p>	 <p>Inform customers and the public when Community Resource Centers are open.</p>	 <p>Power line safety inspections begin. Crews inspect power lines and equipment to confirm they are safe prior to restoring power.</p>	 <p>Once the high fire risk conditions have passed, SDG&amp;E field crews and aerial resources will patrol overhead power lines to make sure the system is clear of damage and power is ready to be restored.</p>

## Timeline of Notifications (When Possible)



When we anticipate the power will be off for an extended period, we plan to open Community Resource Centers in or near affected areas.

# KNOW WHERE TO GO DURING AN EXTENDED OUTAGE

A Public Safety Power Shutoff can last until fire risk conditions are no longer a threat.

We plan to open any of our Community Resource Centers in or near affected areas.

These facilities serve as locations where impacted residents can go to get preparedness materials, ice, water, snacks, car power inverters, small solar-powered batteries and radios, and get up-to-date information on outages.



For a complete list of Community Resource Centers, including facility names and addresses, visit [sdge.com/resource-centers](https://www.sdge.com/resource-centers).

# STAY SAFE – TAKE ACTION

Think smart. Don't leave your safety to chance. Take steps now to prepare for any emergency.



## Develop an emergency plan

Identify a place to meet with family, safe routes and shelters, as well as what actions you will take. Discuss and practice the plan with your family, including your children.



## Electric generator safety

A backup electric generator can be a valuable thing to have when the power goes out. Find out whether you need one for your home, how to shop for the right generator and use it properly to avoid risking you and your family's safety. Learn more at [sdge.com/generator](https://sdge.com/generator).



## Download our app, "Alerts by SDG&E"

Stay informed about Public Safety Power Shutoffs (PSPS) before, during and after these events are called. Visit [sdge.com/pspsapp](https://sdge.com/pspapp) to download the app or learn more.

Whatever the circumstances, we'll make every effort to communicate with you.

## Update contact information

Go to [sdge.com/MyAccount](https://sdge.com/MyAccount). Click on "Account" and update your contact information, including email address.



## Sign up for outage notifications

Stay in the know, so we can help keep you safe. This process is for PSPS as well, not just wildfires. Start by making sure contact information is up-to-date.



Visit [sdge.com/notifications](https://sdge.com/notifications).



## Take our Resiliency Survey to receive preparedness resources

Upon completing a brief series of questions, you can receive customized recommendations to help prepare you and your loved ones for PSPS events. Even if you've previously taken this survey, you may see new recommendations and resources after completing this updated survey. Learn more at [sdge.com/prepared](https://sdge.com/prepared).

# BE PREPARED – CREATE A DEFENSIBLE SPACE

Minimize your home's exposure to risk by modifying the vegetation space around it to resist a wildfire.

## ZONE 1

The area nearest your home should be well spaced and contain low-growing and fire-resistant plants such as turfgrass, vegetable gardens, flower beds or ones recommended by your local nursery.

### 30 – 50 ft.

San Diego County requires 50 feet of clearance in Zone 1.

California requires 100 feet of defensible space around your property.

## ZONE 2

Low-growing ground covers that support fire resilience and are low in fuel volume are recommended in this zone. Talk to a grower about which plants will work for your defensible space.

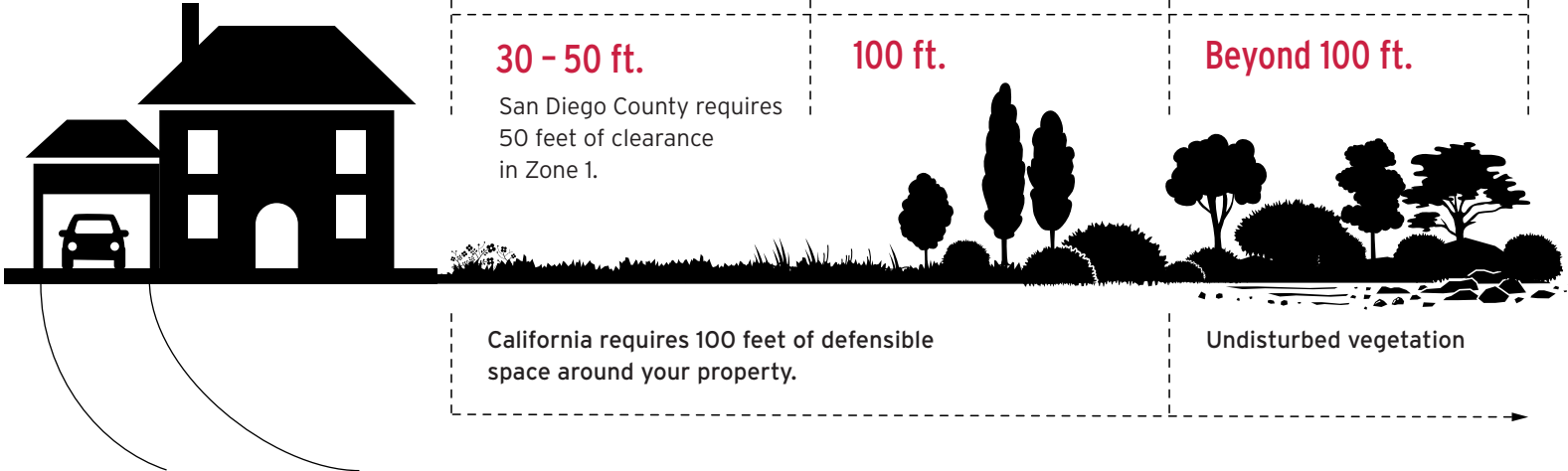
### 100 ft.

## ZONE 3

Check with environmental regulatory agencies before modifying native vegetation that might include endangered species and habitats.

### Beyond 100 ft.

Undisturbed vegetation



# HELPING TO BUILD COMMUNITY SAFETY

---

We continue to strengthen our network of partners that strive for year-round resiliency and provide emergency preparedness and rapid response during crises. SDG&E also supports and fosters strategic communication with local first responders and safety partners to develop public safety programs that encourage emergency preparedness, response and recovery planning.

Learn more at [sdge.com/Wildfire-Emergency-Preparedness](https://sdge.com/Wildfire-Emergency-Preparedness).



P.O. Box 129831 | San Diego, CA 92112-9831 | 800-411-7343

© 2023 San Diego Gas & Electric Company. Trademarks are the property of their respective owners. All rights reserved. S2370098 BKLT 0923



# HAVE AN EMERGENCY KIT READY



In an emergency, you may only have a moment's notice to evacuate.  
Here are some suggested items to consider.



## YOUR PACKING LIST

- Three-day supply of bottled water (one gallon per person per day)
- First aid kit, essential medicines and eyeglasses
- Three-day supply of packaged, dried and canned food
- Manual can opener
- Pet food and pet carrier
- Portable radio and flashlights with spare batteries in waterproof bags
- An extra set of car keys, cash and credit cards
- Special items for infants
- Cell phone with chargers and backup battery
- Whistle to signal for help
- Overnight bag of clothes and toiletries
- Facial mask
- Hand sanitizer
- Fire extinguisher
- Important documents

## ITEMS FOR SENIORS AND PEOPLE WITH DISABILITIES

- Medical equipment (including batteries and chargers)
- Prescriptions
- List of medical, pharmacy and medical device supply providers, including phone numbers
- Copies of prescriptions, doctors' orders and serial numbers of medical devices
- Extra eyeglasses and hearing aids (include extra batteries)
- Medical alert tags or bracelets or written description of your disability and/or needs if you're unable to describe the situation in an emergency
- Assistive technology and/or communication tools
- Accessible housing
- Service animal

Follow us on:

Plan for safety with tips, videos and checklists at [sdge.com/emergency](https://www.sdge.com/emergency).



# DISASTER INFORMATION

In an emergency, the most important thing you can do is be prepared.

## SDG&E®

Call **1-800-411-7343** or visit [sdge.com/safety](https://sdge.com/safety) for more information.

## Community Resource Centers

During extended Public Safety Power Shutoffs, we'll open resource centers. Find a resource center at [sdge.com/resource-centers](https://sdge.com/resource-centers).

## Ready San Diego

County Office of Emergency Services. Sign up for notifications in case there is an emergency: [readysandiego.org](https://readysandiego.org)

## Download the SD Emergency app

[readysandiego.org/SDEmergencyApp/](https://readysandiego.org/SDEmergencyApp/)



## American Red Cross

San Diego/Imperial Counties Chapter.  
Help before, during and after emergencies.

San Diego/Imperial Counties: [redcross.org/sandiego](https://redcross.org/sandiego)

Orange County: [redcross.org/oc](https://redcross.org/oc)

## 211 Hotline

SDG&E and 211 have collaborated to provide appropriate information and services to increase preparedness during a PSPS and emergencies. Services may include assisted transportation, backup power, preparedness items, food security, temporary shelter and wellness checks. A live operator can help you find what you need in your location, simply dial 211.

## News Radio AM 1600 KOGO

Tune in to KOGO for the latest updates during an emergency.

**DIAL 911** FOR POLICE, FIRE  
& MEDICAL EMERGENCIES