ORA DATA REQUEST ORA-SDGE-050-CY3 SDG&E 2019 GRC – A.17-10-007 SDG&E RESPONSE

DATE RECEIVED: DECEMBER 6, 2017 DATE RESPONDED: DECEMBER 20, 2017

Exhibit Reference: SDG&E-17 SDG&E Witness: Gwen Marelli

Subject: Customer Services-Field & Meter Reading

Please provide the following:

1. Referring to Ex. SDG&E-17, p. GRM-11, Table GRM-10:

- a. Please provide either an Excel spreadsheet or table showing how the forecasting assumptions different from the 3 year average aggregated or factored into the total forecast for CS-F Operations.
- b. For each Order Type on Table GRM-10, Please provide an Excel spreadsheet showing how the forecasts were calculated.

SDG&E Response 1:

a. Please refer to the file labeled "SDG&E-17-WP_Supplemental_1FC001.000_1.xlsx", which was included as native Supplemental Workpaper 1 for Workpaper 1FC001.000 in Exhibit SDG&E-17-WP and sent to ORA on October 30, 2017. This workpaper shows the order volume forecast and cost calculations for the order types listed in the table below. SDG&E is in the process of preparing revised testimony and workpapers that will be submitted at a later date.

	Order Types Listed in Table GRM-10, Ex. SDG&E-17	References to volume forecast and cost calculations shown in the file "SDG&E-17-WP_Supplemental_1FC001.000_1.xlsx" (hard copy and electronic form)
1	Collections – First Call	Refer to Line # 7
2	Meter Work – Capital – Meter Sets – Gas	This should be removed from this list and will be included in the revised testimony.
3	Meter Work – O&M – Customer/Company Change - Gas	Refer to Line # 32
4	Meter Work - O & M - Customer / Company Test (Change) - Gas	Refer to Line # 33
5	Meter Work – O&M – Miscellaneous Company Work	Refer to Line # 34
6	Meter Work – O & M – Periodic Test/Change Gas	Refer to Line # 36*
7	CSF – Incomplete	Refer to Line # 54*

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SDG&E Response 1:-CONTINUED

*In the revised workpaper that will be submitted at a later date, the order type, "Meter Work - O&M - Periodic Test/Change Gas" will be in Line 35 (instead of Line 36) and the order type, "CSF - Incomplete", will be in Line 53 (instead of Line 54).

b. Please refer to response to Q.1a

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2. Referring to Ex. SDG&E-17, p. GRM-12, section a. Drive Time, it states that forecasted 2017-2019 average drive times per order assume a 1% increase per year due to increased traffic. Please show how that 1% increase was calculated or derived.

SDG&E Response 2:

Please refer to the attached file labeled "ORA-SDGE-DR-050-CY3-Q2 Attachment.xlsx" which shows how the 1% increase in drive time was derived.